



Arezzo Refinery Co., Ltd.

Quality Policy

Arezzo Refinery Co., Ltd. is committed to providing our customers with the most innovative and comprehensive solutions in the industry. With a dedication to delivering the highest quality products and service, we enable our customers to succeed. Our customers' success is the key to our success.

- Customer satisfaction is our standard.
- Quality in product and service is the key to long-term market success. Quality management system in accordance with ISO 9001 provides us with the organizational framework to ensure this quality. The quality management system ensure the continual adaptation of the organization and improvement of all processes and consequently the ongoing development of our modern, integrated quality management.
- For our employees this means that everybody, within their areas of capability, constantly influence the quality of production and service so that the desired and expectations of our customers are completely fulfilled. Customer satisfaction is achieved when the quality of our performance equated to requirements of the customer. This need not be consistent with our demands.
- Everyone is responsible for the quality of their own work, which includes the obligation to constantly check and improve oneself and to think in an all-inclusive way. This includes prevention of mistakes and wastage of time and materials. Therefore, participation in the training offered is mandatory.

Announcement on Jun6.2024



Mr.Eng.Silvio Bidini

CEO